Clear Springs Place Homeowners Association FAQ's

To access links shown here please go to www.clearspringsplace.com/faq.html.

Question: How do I get on the schedule to use the **clubhouse**?

Answer: Link to pool/club house rules and Link to club house rental agreementt.

Question: How many guests can I have at the **pool** at any time?

Answer: 4 per household <u>link here to pool rules</u>.

Question: What does the <u>landscaper</u> contract include?

Answer: Front yard mowing, edging, clean up, hedge trimming, pre-emergent and post emergent. He will also fix a sprinkler head if his crew breaks it. Extra services are available upon request at a special rate like backyard mowing, additional trimming, etc. Contact Customer Service with Goodwin Management Company at 855-289-6007 to order these additional services.

Question: Can I use the parking lots to store my car?

Answer: No. Link here to parking lot rules.

Question: Where can I park my RV or boat?

Answer: If you can't get it in the garage, you are restricted from parking in front for more than 72 hours.

Question: Is there a restriction on changing the outward appearance of my house or property?

Answer: Any planned alterations outside your residence that can be seen from the street or any neighbor, front or back, need to be submitted on an Architectural Alteration/Change Request Form and approved by the Architectural Committee before starting the project. You can submit your request through Goodwin's Town Square, but if you are not on Town Square the Architectural Alteration/Change Request form is posted on the ClearSpringsPlace.com website. Please download and send the completed form to Stephanie Lacy at stephanie.lacy@goodwintx.com.

Question: When are the **home owners association fees** due?

Answer: The first of each month. If you need payment information please contact Goodwin and they will be happy to assist you.

Question: What do I do if I receive a **Violation Letter**?

Answer: Violation Letters are sent when there is something out of compliance at your property. The first letter is an information only notice providing you with ample time to make the correction(s). If you have any issues or concerns please contact Stephanie Lacy at stephanie.lacy@goodwintx.com.

Question: When are the **board meetings**?

Answer: Once per quarter. See Town Square for all meeting dates and times. The February Annual meeting includes election for certain board members.

Question: Can we see the minutes from the **board meetings**?

Answer: We do not formally publish minutes but you are welcome to join the meeting or ask any of the board members for updates.

To send your questions to the board go to the homepage and click on Lynn Hale email link in Board section.				
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